

WELCOME TO GLOBALSTAR VOICEMAIL

Globalstar voicemail offers you the flexibility and control you need to maintain your one-on-one communications.

Flexibility

- Callers can leave voice messages for you at the same time you make satellite phone calls.
- Maintain contact even when your satellite phone is off. When the phone is turned back on in satellite mode, the message waiting indicator will notify you of any new messages.

Control

- Prioritize your calls so you can respond to your most urgent calls first.
- Even while making cellular calls on your Globalstar phone, you still get messages for missed satellite calls.
- Manage costs by retrieving your satellite voice mail from any touch-tone phone.

SIGN-UP FOR GLOBALSTAR VOICEMAIL TODAY!

Voicemail service can be easily added to your existing Globalstar service, so if you're not already taking advantage of this convenience, contact your Globalstar dealer today. Now, you'll never miss a Globalstar satellite phone call.

ACCESSING VOICEMAIL SERVICE IS QUICK AND EASY!

Get your voice messages in three quick and easy steps.

1. Call your own Globalstar number from any touch-tone phone.
2. Press 1 when you hear the greeting.
3. Enter your personal password that you have selected.

GETTING STARTED

Setting up your service for the first time

The first time you call the service, you will be asked to set-up your personal mailbox.

1. Access your Globalstar Voicemail by calling your own Globalstar number from any touch-tone phone.
2. Press 1 when you hear the introductory greeting.
3. When asked for your temporary password, enter 1, 2, 3, 4, 5.
4. The system will walk you through step-by-step instructions for setting up your new password and greetings. Your new password must be four to six digits in length.

GREETINGS

There are four different types of greetings available for your voicemail box:

1. Personal Greeting

You can personalize your voicemail greeting with important details, such as when you will be available to return their calls.

2. Standard Greeting

A standard greeting is also available. This greeting states: *Your call has been forwarded to an automatic Globalstar message system. The person you are trying to reach <Globalstar phone number> is unavailable. At the tone, please record your message.*

3. Extended Absence Greeting

This greeting requires callers to listen to your entire message before recording their message. This is the only type of greeting which callers cannot bypass by pressing #.

4. Recorded Name Greeting

This greeting requires you to simply record your name. This greeting states: *Your call has been forwarded to an automatic Globalstar message system. The person you are trying to reach <recorded name> is unavailable. At the tone, please record your message.*

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HOW TO USE

Globalstar



How to
access your
Voicemail

To Access Your VOICEMAIL

1. Call your own Globalstar number from any touch-tone phone
2. Press 1 when you hear the greeting
3. Enter your personal password that you have selected

VOICEMAIL SHORTCUTS

1	2	3
Rewind	Pause/Restart	Skip Ahead
4	5	6
Receive information about message		
7	8	9
Erase	Louder volume	Softer volume
*	0	#
Exit	Help	Skip Message
11	Rewind to start of message	
33	Forward to end of message	
77	Quick erase	
99	Quick save	

AFTER LISTENING TO YOUR MESSAGES, THE FOLLOWING ADDITIONAL SHORTCUTS CAN BE USED

- 4 Replay
- 9 Save Message

TO CHANGE YOUR VOICEMAIL GREETING

- To change your greeting to a personal greeting, press **431**
- To change your greeting to a standard greeting, press **433**
- To activate or delete an extended absence greeting, press **432**
- To change your greeting to your recorded name, press **434**

NOTE: When an extended absence greeting is deleted, the greeting will revert to your personal greeting.

VOICEMAIL BOX DETAILS

- When you signed up for voicemail service, you selected a specific time zone. This time zone is used to indicate message dates and times. For example, if you chose Pacific Standard Time, a message from a caller in New York at 5:00 p.m. (EST) will be listed as a message left at 2:00 p.m.
- New messages are saved for 45 days.
- Once messages have been played, they are saved for 30 days.
- Your voicemail box can hold a total of 25 messages.
- Your greeting can be up to 2 minutes in length.
- Callers can record a message up to 3 minutes in length.

POCKET GUIDE

For your convenience, a smaller pocket guide is included. Simply remove it from this brochure (*along the perforated edge*) and fold it into pocket size. It includes instructions on the following topics:

- How to access your voice mail
- Shortcuts while listening to your messages
- Commands after you have reviewed your messages
- How to change your greeting



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www.globalstarusa.com